

# INTERNATIONAL BASIC SUPERYACHT STEWARDESS / STEWARD TRAINING

## 5-DAY-COURSE AT SEA

### Objective

Career of the Stewards/Stewardess on Superyacht this is an ideal chance for those who wishes to master a new trade in yachting industry, looking for the new experiences and would like to learn about of 5-star service, to combine training with travel.

5-day Basic training course is developed on experiences with yachts owners and requires of international crew and charter agencies in order to provide the students with basic knowledge necessary for entry to yachting industry as qualified superyacht crew.

Membership by



PYA  
Professional  
Yachtsmen's  
Association



ISS  
International  
Superyacht  
Society



**NHG**  
**nordhafen**®

NHG Nordhafen Company was founded in 1998 with the aim of providing of management and services for seagoing yachts & ships worldwide.

The company is a member of Professional Yachtsmen's Association and International Superyacht Society, cooperates with charter and crew agencies and provides crew management on require of captains and yachts owners.

## Language

The course will be conducted in English, Russian or German.

## Dates

The training starts 2 times monthly.

Current dates for the seminars are 1st and 15th of each month.

## Payment

Payment must be made with application by bank transfer. Fees will be refund in full should applications be declined.

The basic course fee covers:

- 5-day training and issuing of certificate.
- Learn book in English.
- Accommodation on board (without guarantee of separate cabin or bed).
- Insurance during stay on board.
- Materials and fuel for practical modules.

Not included in the fee:

- Any travel charges, food or hotel accommodation required.

## Requirements

STCW'95.  
Travel insurance.

Preferred:

- Education or experiences in international restaurant or hotel industry, some knowledge of food/drink service, silver service, housekeeping & entertaining
- Prior yacht or sailing skills.

## Structure of training and modules

5 day intensive course in team 8-10 members undertaken at sea on board of yacht.

The format of the course will be similar for all five days in from of 8 hours lectures with practical training.

Theoretical and practical modules teach deck and interior five-star service skills.

## Course programme

### Day 1 - Introduction

- Introduction to yachting terminology and seamanship skills.
- Introduction to life on board.
- Introduction of yachts equipment and rules on board of Superyacht.
- Correct using of products and machinery care and maintenance.
- Personal presentation.
- Intro to professional Stew skills.

### Day 2 - Silver Service

- Food service & table presentation.
- Basic cookery, food presentation, food & hygiene.
- Chef assistance.
- Proper table setting.
- Table manners.
- Formal meal service.
- Buffet service.
- Wine decanting and serving.
- Coffee service.
- Typical breakfast set-up.

### Day 3 - Interior detailing / Laundry / Valet Service

- Introduction of interior and cabin servicing, interior housekeeping.
- Laundry management.
- Interior detailing (cleaning i.e. marble, china, gold leaf, silver, drapes, carpet).
- Cleaning supplies to use; to avoid.
- Guest cabin preparation / cleaning after guests leave.
- Valet service.
- Linen and wardrobe care, laundry and dry cleaning.
- Tray services (afternoon tea service).

### Day 4 - Flowers & Bartending, other services

- Intro to flowers.
- Flowers arranging.
- Napkin folding and detailing.
- Mixology – Basic Bartending.

### Day 5 - Practical and Certification

- Practical deck training.
- Practical berthing training.
- Testing and certification.



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